



Interserve apprentices support Dunky's Day Nursery to deliver exceptional care



Dunky's Day Nursery is a busy chain of children's settings operating across the North West. The nursery prides itself on offering an environment where children's learning experiences are enhanced by expertly trained staff who are always on hand to guide and offer high-quality care.

This vision has been realised with the help of Interserve Learning & Employment (ILE), which has been working with the team at Dunky's since 2016 to provide specialist [childcare and education apprenticeship training](#).



A collaborative approach to training

Camilla Peacock, trainer assessor at ILE has been supporting Dunky's since the relationship between the two companies began. Camilla works collaboratively with the nursery to provide training for both the Early Years Educator (EYE) and Children and Young People's Workforce (CYPW) apprenticeships.

So far, 12 people have benefited from the provision. Dunky's employee, Jessica Roaden is currently undertaking an apprenticeship with ILE. She said: "It's going great. Camilla is giving me just enough work which I feel really helps but doesn't overload me. She always explains things really well during our sessions and tells me about my next steps."

Camilla said: "I have worked with all of the learners from start to finish and I am thrilled to see them now in their settings and in their qualified roles. I'm proud to have first introduced Dunky's to ILE and kicked off this partnership which has delivered so much already. I'm the dedicated assessor for the business and that means that I've been able to build a good relationship with Jane who oversees all of the nurseries and the individual managers within each of them."

Why Interserve?

Jane Mclean, nursery manager explains: "We have been working with Interserve for over four years and they are the only training provider we work with. We wanted to work exclusively with Interserve due to their professionalism and management of the training."

Jane added: "Assessors are polite, competent and knowledgeable and always do everything they can to draw out the learner's full potential. Plus, effective communication between assessor, apprentice and nursery management helps to streamline the training activity."

With this approach Interserve has trained many of our apprentices to Level 2 or Level 3, all of whom have now secured full-time, permanent positions with Dunky's. This has a huge positive impact on our company and has given us a reliable, valuable recruitment process."

Dunky's Day Nursery is thriving and has recently scooped two accolades at the local Warrington Business Awards. It was awarded the prestigious title of Business of the Year and owner Siobhan McCarroll was crowned Business Woman of the Year.

The team at ILE is looking forward to continuing a great partnership with Dunky's into 2019.

Could an apprenticeship help your business?



At ILE, we've helped tons of employers like Dunky's Day Nursery to make their goals a reality, whether that's to solve recruitment challenges, improve retention, skills development, CPD or something else. We work closely with businesses to find solutions that are right for them. Want to know more? [Express your interest](#). Advice is free so there really is nothing to lose.